

## Policies And Procedures

### **Guarantee:**

W.W. Wood Products Inc., manufacturer of Shiloh Cabinetry, guarantees its cabinets to remain free from defects in material and workmanship under normal residential use, for a period of three years for standard finishes and two years for painted finishes from date of purchase.

Within the warranty period W.W. Wood Products agrees to repair, FOB its factory, or furnish without charge FOB its material or workmanship within said period. All defective items must be returned to the factory before replacement or credit will be issued.

This warranty does not cover products that have had normal wear and tear, misuse, abuse, improper storage, improper installation, exposure to extremes in temperature or humidity, cleaned improperly, or been changed or modified. In addition, variations in color and grain pattern are natural characteristics of wood and are not covered by this warranty.

In no event shall this warranty cover the cost of installation, removal or replacement, subsequent damage to other products used in conjunction with Shiloh Cabinetry, such as plumbing fixtures, counter tops, or appliances.

This warranty is non-transferable and is in lieu of all other warranties, expressed or implied.

W.W. Wood Products Inc. reserves the right to discontinue models and/or make changes in price, material, equipment and specifications at any time without written notice.

## Cabinet Specifications And Construction Details

### **Hardware:**

Decorative hardware is not provided through W. W. Wood Products Inc.

### **Hinges:**

Double demountable, 1/2" overlay knife, 1/4" overlay knife (3/8" inset), 1/2" overlay concealed, 1 1/4" overlay concealed, and 110° inset are available, all are self-closing & 6-way adjustable.

### **Doors:**

Door rails - All door rails are solid kiln dried lumber.

Door panels - Door panels for stained finishes or painted finishes with character techniques are solid kiln dried lumber assembled from varying pieces. Door panels for painted finishes without character techniques are MDF.

Flat panel doors are built with the same rail construction as raised panel doors with a 3/8" or 1/2" wood panel, or MDF panel.

Miter doors are built out of kiln dried lumber. The rails are mortise and tenon joint construction.

Metro slab doors are particle board substrate with face applied veneers.

Thermafoil doors are foil wrapped high density MDF.

### **Base Cabinets:**

Sides are 1/2" plywood and 3/8" plywood floors. Interior parts are laminated to provide a smooth, durable interior.

### **Wall Cabinets:**

Sides are 1/2" plywood and 3/8" plywood floors. Interior parts are laminated to provide a smooth, durable interior.

### **Finished Ends:**

Finished ends for cabinets are of 1/4" veneer plywood. For painted cabinets MDF substrate is used to prevent veneer checking.

### **Hang Rails:**

All hang rails are solid hardwood lumber.

### **Frames:**

Face frames are constructed of solid 3/4" kiln dried lumber. Side, top, and bottom stiles are 1 1/2", Intermediate stiles are 3".

Frames drilled, glued, and joined by screw type fasteners to provide a strong durable joint.

### **Drawers:**

All drawer sides are dovetailed 3/4" edge-banded plywood, or dovetailed 3/4" hardwood, with 1/4" plywood bottoms, fully finished for smooth surface and easy cleaning.

### **Guides:**

Guides for hardwood and plywood construction drawers are Hettich full access Quadro with 75lb dynamic load & silent system shelf closing for cabinetry 18"- 24" deep. For cabinetry under 18" deep, the Quadro without silent system closing will be used.

Blumotion full extension guides for hardwood and plywood drawers are 75lb dynamic load, self closing, under-mount concealed guides.

### **Shelves:**

All shelves unless otherwise specified are fully adjustable with full depth shelves in wall cabinets, and half depth in base cabinets.

Adjustable shelves are constructed of 3/4" plywood and supported by steel shelf pins.